

## Technical Support Form

You can also request support in the body of an email. If you choose to send the request in the body of an email make sure all fields of the form are addressed. For more support information go to:

<http://www.tricounty607.com/technologysupport.htm>

General Information	
Date:	Name:
Incident Information	
Building:	Location of Equipment:
Error Information	
Problem Description:	
What troubleshooting steps have you taken to resolve the problem? (Example: Restarted Computer, Cleared paper jam, etc.)	
Has this problem happened before?	

- Preferred Method to receive requests: Email the form to [mhogan@tricounty607.com](mailto:mhogan@tricounty607.com) or [aflessner@tricounty607.com](mailto:aflessner@tricounty607.com)
- Fax to 620-331-7016
- Drop it in the Tech Support Drop Box at the Tri-County if your email isn't working.